

Facility Management Policy.

OUR PURPOSE

To ensure a sustainable and optimised performance of University’s built environment / estate through the integration of people, assets, technology and processes.

OUR OBJECTIVES

To achieve our purpose, we will:

1. Contribute to the management of the life cycle of assets ensuring the assets and services fulfil their required function to meet the desired outcomes of the asset owners or stakeholders; and apply, maintain, and continually improve a coordinated and end-to-end integrated asset and facilities management system aligning to ISO41001 Facility Management.
2. Ensure that asset and facilities management strategies are aligned to University’s Strategic objectives.
3. Utilise information systems that provide detailed reporting, workplace data analytics, and custom dashboards to monitor performance and cost to facilitate management decision making.
4. Maximise the realisation of asset value through business processes optimising safety, risk, performance, and cost.
5. Comply with all relevant standards, codes, statutory and contractual requirements.
6. Fostering good relationships with internal and external stakeholder groups through clear, effective, timely and responsive communications whilst also encouraging feedback and remaining accessible.
7. Ensure continuous improvement of our asset and facilities management services, culture and the capability of our employees.



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Infrastructure Branch, Division of University Operations

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Authorized by	Senior Manager Maintenance Operations	Review Date	As required	
Warning: This process is uncontrolled when printed.				