

Artificial Intelligence Literacy Framework









Contents

Introduction / 2 Background / 3 1. Recognise and Understand / 4 2. Use and Apply / 5 3. Evaluate and Critique / 6 4. Reflect and Respect / 7 Bibliography / 8

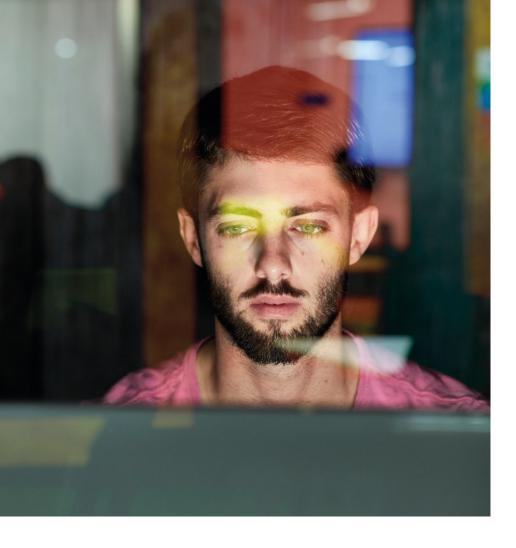
Introduction

The Artificial Intelligence Literacy Framework (AILF) defines the competencies students at the University of Adelaide should develop to use artificial intelligence (AI) tools effectively and responsibly.

The AILF is organised in four dimensions:



The overall structure of the AILF is inspired by the proposed definition of AI literacy outlined in Ng et al. (2021).



Background

Development of the AILF began in February 2024 as an initiative led by the University Library, with a group of academic staff, professional staff, and students meeting to brainstorm the skills, knowledge, and attitudes students should develop to use AI effectively and responsibly.

Between March and May 2024, the University Library paired the output from this group with a review of recent academic literature in AI literacy (listed in the Bibliography of this document) to create the first draft of the AILF.

In May 2024, the AILF was included as a key deliverable of the Learning and Teaching AI Action Plan (LTAAP) working group as part of the Education in a Digital World (EDW) strategy implementation.

The AILF is intended to inform and align the central delivery of student support and training in the effective and responsible use of AI. Staff AI literacy and how AI capability development should be embedded in curriculum are not in scope of the AILF.



1. Recognise and Understand

The Recognise and Understand dimension of the AILF describes the competencies learners should develop to recognise and understand what AI is and how it works.

Competencies

- 1.1 Explain key AI terminology and concepts.
- Identify different kinds of AI, including (but not limited to) machine learning and generative AI.
- 1.3 Distinguish between applications that use AI and those that use other forms of algorithmic technology.
- 1.4 Analyse how AI can be and is being applied across different sectors and academic disciplines.
- Describe the basics of how AI models are trained and generate output.
- 1.6 Summarise how AI has developed and evolved over time.

Examples of training content

The following is a non-exhaustive list of content aligned to this dimension of the AILF:

- Definitions of Al
- Capabilities of AI (eg. generative, predictive, categorisation, etc.)
- History of Al's development
- Machine learning and neural networks
- Al training (eg. supervised vs. unsupervised, labelled vs. unlabelled, etc.)
- General AI vs. narrow AI
- Symbolic AI vs. machine learning
- How transformers and large
 language models generate content
- Models vs. applications/tools





2. Use and Apply

The Use and Apply dimension of the AILF describes the competencies learners should develop to generate reliable and accurate output from AI, apply their use of AI technology appropriately according to context, and document and acknowledge their use of AI according to academic conventions.

Competencies

- 2.1 Design and construct a prompt (or series of prompts) to make AI tools generate reliable and accurate outputs addressing clear, well-defined problems and questions.
- 2.2 Recognise and apply appropriate uses of AI tools according to context.
- 2.3 Demonstrate awareness of and adherence to policies and acceptable use guidelines for Al, including (but not limited to) academic integrity and information and data security.
- 2.4 Document and acknowledge use of AI tools and adhere to style guides for referencing AI output.
- 2.5 Recognise and reflect on the impact AI tools can have on learning (eg. benefits and risks of cognitive offloading).

Examples of training content

The following is a non-exhaustive list of content aligned to this dimension of the AILF:

- Prompting generative AI
- Advanced prompting techniques (eg. few-shot prompting, chain-of-thought, etc.)
- Iterating on generative AI output
- Experimenting with different uses
- How different uses of AI in education impact learning
- Advanced tool functionality (eg. custom instructions, custom GPTs, memory features, etc.)
- Conventions for documenting, acknowledging, and referencing Al use and output



Artificial Intelligence Literacy Framework

3. Evaluate and Critique

The Evaluate and Critique dimension of the AILF describes the competencies learners should develop to critically evaluate and interrogate the quality of AI output and recognise the limitations of AI technology.

Competencies

- 3.1 Assess the impact of Al-generated outputs on human decision-making.
- 3.2 Compare the performance of different AI models and tools in different contexts and select the right tool according to purpose.
- 3.3 Recognise how AI models can sometimes generate incorrect, misleading, or unhelpful outputs.
- 3.4 Interpret results produced by Al systems, understanding limitations and potential errors.
- 3.5 Evaluate the data sources used to train AI models for quality and biases.
- 3.6 Develop strategies for mitigating risks associated with AI technologies.
- 3.7 Formulate arguments about the benefits and drawbacks of AI implementation.

Examples of training content

The following is a non-exhaustive list of content aligned to this dimension of the AILF:

- Bias in training data and AI output
- How Al tools intervene in the generation of output (eg. hidden instructions and filters)
- Generative AI hallucinations
- Importance of diverse humangenerated input data
- Generation information literacy
- Quality metrics and leaderboards of AI models
- Checking sources of AI output





4. Reflect and Respect

The Reflect and Respect dimension of the AILF describes the competencies learners should develop to use AI ethically and appreciate the social, political, economic, cultural, and environmental impact of AI technology.

Competencies

- 4.1 Understand copyright and ownership, acknowledging the sources of information used by AI models and tools.
- 4.2 Take responsibility for the ethical use of AI tools and the outputs they assist in creating.
- 4.3 Determine what information should or shouldn't be shared with AI tools to respect privacy and copyright.
- 4.4 Consider the ethical implications of data collection and use in Al, including consent, privacy, and security.
- 4.5 Understand ethical concepts such as transparency and human autonomy.
- 4.6 Anticipate and address potential biases in AI outputs.
- 4.7 Recognise that AI can produce biased or discriminatory results and take steps to mitigate this.
- 4.8 Reflect on how AI solutions impact society and evaluate the necessity of using AI.

Examples of training content

The following is a non-exhaustive list of content aligned to this dimension of the AILF:

- Transparency and explainability ("black box" nature of AI)
- Discrimination and bias
- Labour impacts of Al
- Copyright and intellectual property
- Exploitation of creative human labour
- Environment impacts of Al training, computation, and use



Bibliography

Acar, OA 2023, Are your students ready for AI?: A 4-step framework to prepare learners for a ChatGPT world, Harvard Business Publishing, viewed 13 June 2024, <https://hbsp.harvard.edu/ inspiring-minds/are-your-students-readyfor-ai?itemFindingMethod=Editorial>.

Bali, M 2023, 'What I mean when I say critical AI literacy', *Reflecting Allowed*, blog post, 1 April, viewed 17 June 2024, <https://blog.mahabali. me/educational-technology-2/what-imean-when-i-say-critical-ai-literacy/>.

Dell'Acqua, F, McFowland E III, Mollick, E, Lifshitz-Assaf, H, Kellogg, KC, Rajendran, S, Krayer, L, Candelon, F & Lakhani, KR 2023, Navigating the jagged technological frontier: Field experimental evidence of the effects of AI on knowledge worker productivity and quality, Harvard Business School, working paper no. 24-013, viewed 17 June 2024, <https://www.hbs.edu/ faculty/Pages/item.aspx?num=64700>.

Eaton, SE 2023, 'Postplagiarism: Transdisciplinary ethics and integrity in the age of artificial intelligence and neurotechnology', *International Journal for Educational Integrity*, vol. 19, no. 1, article no. 23 [no pagination], DOI: 10.1007/s40979-023-00144-1.

Faruqe, F, Watkins, R & Medsker, L 2021, Competency model approach to Al literacy: Research-based path from initial framework to model, working paper, arXiv.org, viewed 17 June 2024, <https://arXiv.org/abs/2108.05809>.

Fawns, T 2022, 'An entangled pedagogy: Looking beyond the pedagogy—technology dichotomy', *Postdigital Science and Education*, vol. 4, no. 3, pp. 711–728, DOI: 10.1007/s42438-022-00302-7.

Gupta, A, Atef, Y, Mills, A & Bali, M 2024, 'Assistant, parrot, or colonizing loudspeaker? ChatGPT metaphors for developing critical Al literacies', *Open Praxis*, vol. 16, no. 1, pp. 37–53, DOI: 10.55982/openpraxis.16.1.631. Hillier, M 2023, 'A proposed Al literacy framework', *Teche*, blog post, 30 March, viewed 7 June 2024, <https:// teche.mq.edu.au/2023/03/aproposed-ai-literacy-framework/>.

Kong, S-C, Cheung, M-YW & Tsang, O 2024, 'Developing an artificial intelligence literacy framework: Evaluation of a literacy course for senior secondary students using a project-based learning approach', *Computers and Education: Artificial Intelligence*, vol. 6, article no: 100214 [no pagination], DOI: 10.1016/j.caeai.2024.100214.

Laupichler, MC, Aster, A & Raupach, T 2023, 'Delphi study for the development and preliminary validation of an item set for the assessment of nonexperts' Al literacy', *Computers and Education. Artificial Intelligence*, vol. 4, article no: 100126 [no pagination], DOI: 10.1016/j.caeai.2023.100126.

Lee, S n.d., Al literacy competency framework for educators & L&D professionals, Paradax Learning, viewed 13 June 2024, <https:// paradoxlearning.com/resources/>.

Long, D & Magerko, B 2020, 'What is Al Literacy? Competencies and design considerations', in *Proceedings* of the 2020 CHI conference on human factors in computing systems, ACM, New York, NY, USA, pp. 598–598.

Luo, J 2024, 'A critical review of GenAl policies in higher education assessment: a call to reconsider the "originality" of students' work', *Assessment and Evaluation in Higher Education,* advance online publication, DOI: 10.1080/02602938.2024.2309963.

Mollick, E & Mollick, L 2023, Assigning Al: Seven approaches for students, with prompts, working paper, arXiv. org, viewed 17 June 2024, <https:// arXiv.org/abs/2306.10052>. Ng, DTK, Leung, JKL, Chu, SKW & Qiao, MS 2021, 'Conceptualizing AI literacy: An exploratory review', *Computers and Education: Artificial Intelligence*, vol. 2, article no: 100041 [no pagination], DOI: 10.1016/j.caeai.2021.100041.

Responsible AI: Your questions answered 2023, Australian Academy of Technological Sciences and Engineering & Australian Institute for Machine Learning University of Adelaide, viewed 13 June 2024, <https://www. atse.org.au/what-we-do/strategicadvice/responsible-ai-essays/>.

Robert, J 2024, 2024 *Educause Al landscape study*, Educause, Boulder, Colorado, viewed 7 June 2024, <https://www.educause.edu/ecar/research-publications/2024/2024-educause-ai-landscape-study/introduction-and-key-findings>.

Safe and responsible AI in Australia consultation: Australian Government's interim response 2024, Australian Government Department of Industry, Science and Resources, viewed 14 June 2024, <https://consult.industry. gov.au/supporting-responsible-ai>.

Stolpe, K & Hallström, J 2024, 'Artificial intelligence literacy for technology education', *Computers and Education Open*, vol. 6, article no: 100159 [no pagination], DOI: 10.1016/j.caeo.2024.100159.

UNESCO 2023, *Guidance for generative AI in education and research*, United Nations Educational, Scientific and Cultural Organization, Paris, DOI:10.54675/EWZM9535.

Wang, B, Rau, P-LP & Yuan, T 2023, 'Measuring user competence in using artificial intelligence: validity and reliability of artificial intelligence literacy scale', *Behaviour & Information Technology*, vol. 42, no. 9, pp. 1324–1337, DOI: 10.1080/0144929X.2022.2072768.





The University of Adelaide SA 5005 Australia enquiries future.ask.adelaide.edu.au phone +61 8 8313 7335 free-call 1800 407 527 web adelaide.edu.au facebook facebook.com/uniofadelaide X (twitter) twitter.com/uniofadelaide tiktok tiktok.com/@uniofadelaide instagram instagram.com/uniofadelaide wechat UniversityOfAdelaide weibo weibo.com/uniadelaide

Disclaimer The information in this publication is current as at the date of printing and is subject to change. You can find updated information on our website at <u>adelaide.edu.au</u> The University of Adelaide assumes no responsibility for the accuracy of information provided by third parties.

Australian University Provider Number PRV12105 CRICOS Provider Number 00123M

© The University of Adelaide August 2024. Job no. UA31352

Kaurna acknowledgement

We acknowledge and pay our respects to the Kaurna people, the original custodians of the Adelaide Plains and the land on which the University of Adelaide's campuses at North Terrace, Waite, and Roseworthy are built. We acknowledge the deep feelings of attachment and relationship of the Kaurna people to country and we respect and value their past, present and ongoing connection to the land and cultural beliefs. The University continues to develop respectful and reciprocal relationships with all Indigenous peoples in Australia, and with other Indigenous peoples throughout the world.