

# AdeLOUD 2024: Terms and Conditions of Entry



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### 1. Acceptance of Terms & Conditions

By obtaining a ticket to AdeLOUD ('the Event'), you agree to abide by these terms and conditions, which automatically apply upon the purchase, receipt, or acquisition of a ticket by any means (purchase, complimentary, prize, etc.) and attendance at the Event. The University of Adelaide reserves the right to amend these terms at any time and will publish any updated versions on our website. It is the responsibility of attendees to review the terms and conditions of entry regularly. Breach of these terms and conditions may result in refused entry or removal from the Event with no refund.

### 2. Age Requirement

AdeLOUD is an 18+ event. Entry is strictly for individuals 18 years and older. Official Government-issued photo identification (e.g., driver's license, passport, proof of age card) must be presented upon entry and entry will be refused if such identification is not provided.

### 3. Entry Requirements

A valid ticket is required for entry to the Event. Tickets are available exclusively through the Humanitix website and will not be sold at the Event. Your ticket can be printed or scanned from your phone (ensure the ticket is downloaded before arrival).

There is a limit of 10 tickets per person.

Entry will be refused without a valid government-issued photo ID and a ticket presented at entry.

The University of Adelaide reserves the right to refuse entry to any individual for any reason, including failure to comply with these terms, intoxication, possession of prohibited items, or behaviour deemed inappropriate by event staff or not following instructions of Event staff.

### 4. Accreditation

Patrons will receive wristbands and/or other forms of accreditation upon entry. This accreditation must be worn at all times while at the Event. Anyone found without proper accreditation may be ejected from the Event.

### 5. Security and Searches

All attendees and their belongings may be subject to searches upon entry and at any time within the venue. Failure to comply with search requests may result in denial of entry or ejection from the Event.

Prohibited items include, but are not limited to:

- Alcohol, other beverages or food not purchased on-site

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- Illicit substances (including illegal drugs and any substance deemed by event organizers or security as inappropriate for the event, such as nitrous oxide chargers or cartridges, commonly known as “nangs”)
- Glass containers or bottles
- Ignitable items such as fireworks, sparklers, or candles
- Weapons or items considered dangerous
- Laser pointers
- Camera equipment or audio/visual recording devices (including drones, tripods, DSLR's, large lenses, etc)
- Umbrellas, selfie sticks, and folding chairs
- Pets (except for registered assistance animals)
- Any item deemed by security to pose a risk to safety

## 6. Conduct

- Activity such as stage diving, moshing, crowd surfing, climbing on structures, and other dangerous activities are strictly prohibited. Similarly, violence, harassment, or any other form of disruptive or anti-social behaviour is strictly prohibited and will not be tolerated. Any person causing a disturbance or engaging in these behaviours or dangerous activities or not adhering to these terms may be removed from the Event without a refund. Attendees must follow the directions of Event staff at all times.
- Relevant University policies (such as policies relating to student conduct) will apply to attendees at the Event.

## 7. Pass Outs

Subject to capacity of security, staff and attendees there may be pass outs permitted at the Event. Temporary exit and re-entry to the Event will be subject to these terms and conditions.

## 8. Photographs and Filming

By entering the Event, you consent to being photographed, filmed, or otherwise recorded. These images and recordings may be used by the University of Adelaide and its partners for promotional and marketing purposes. There is no option to opt-out of this. Any personal photography by attendees must not interfere with other attendees' enjoyment of the Event of the University's hosting of the event.

## 9. Health and Safety

- First aid services will be available on-site throughout the event.
- Sound levels may reach volumes that can damage hearing; earplugs are recommended and can be obtained from first aid.
- Smoking and the use of e-cigarettes (i.e. vapes) are strictly prohibited throughout the entire University of Adelaide North Terrace Campus, including the AdeLOUD festival area. There will

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be no designated smoking zones. Attendees caught smoking or using e-cigarettes may be removed from the Event.

- By using our medical facilities, you consent to the event organizers and partners having access to your medical records.

## 10. Environmental Responsibility

Attendees must use the recycling bins and rubbish facilities provided to minimise waste. All attendees must respect the University of Adelaide campus and keep the site clean.

## 11. Privacy

Any personal information of attendees will be collected and used in accordance with the University's Privacy Policy found - [University Policies | Privacy Policy \(adelaide.edu.au\)](#).

## 12. Liability

The University of Adelaide, its staff, and associated partners are not responsible for any loss, injury, or damages sustained within the event venue. Entry to the event is at the patron's own risk.

## 13. Refunds

Refunds will be issued on request up to 7 days prior to the event. No refunds will be issued for changes in the lineup, artists, or other aspects of the event (including adverse weather).

## 14. Transportation

- Limited parking is available along Victoria Drive and nearby streets. Attendees are strongly encouraged to use public transport, ride-share services, or alternative drop-off arrangements and make arrangements for transportation prior to the Event.
- No dedicated drop-off zones for taxis, Uber, or passenger vehicles. Recommended drop-off is on Victoria Drive.

## 15. Companion Cards

National or state-issued companion card holders can request a companion ticket equivalent to the type they purchase. Upon approval, a complimentary companion ticket will be issued.